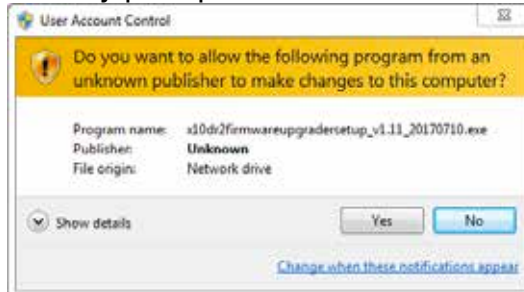


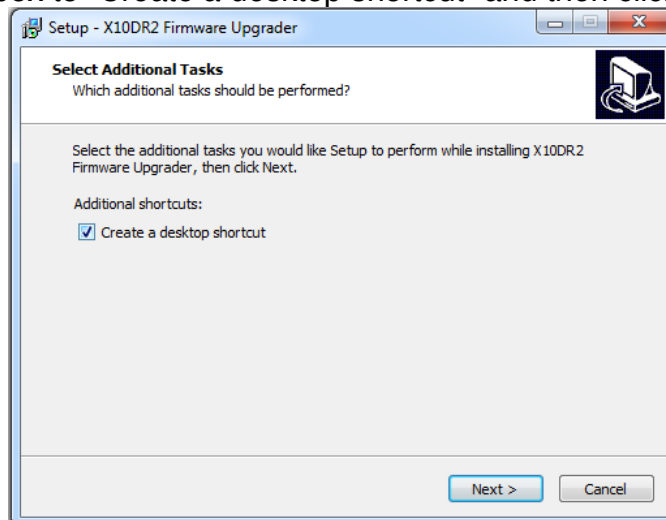
1. INSTALLATION:

Save the installer setup file to a temporary location and run it.
(Typical filename = X10DR2FirmwareUpgraderSetup Vx.xx.EXE)

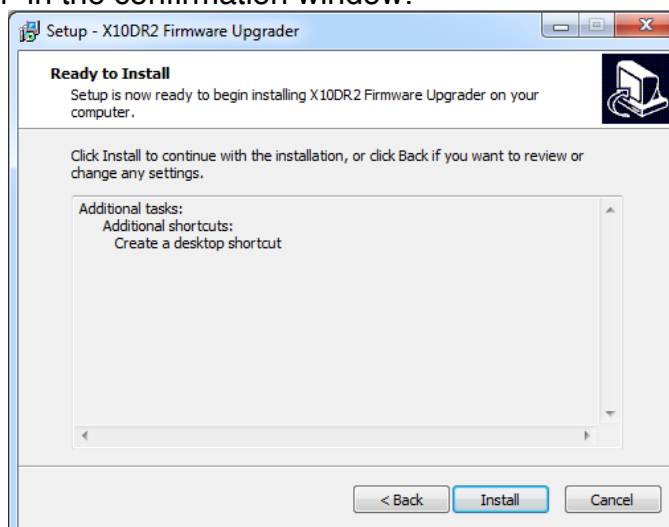
Answer “Yes” to the security prompt:



Tick the checkbox to “Create a desktop shortcut” and then click on “Next”:

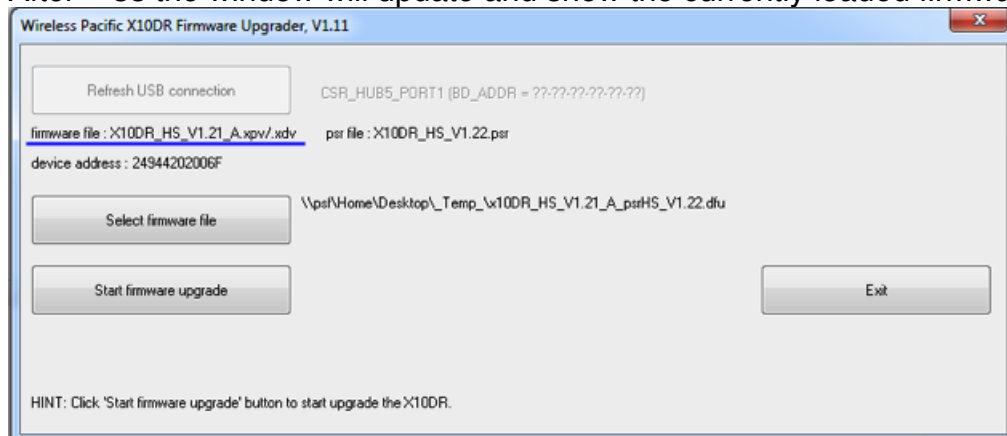


Click on “Install” in the confirmation window:

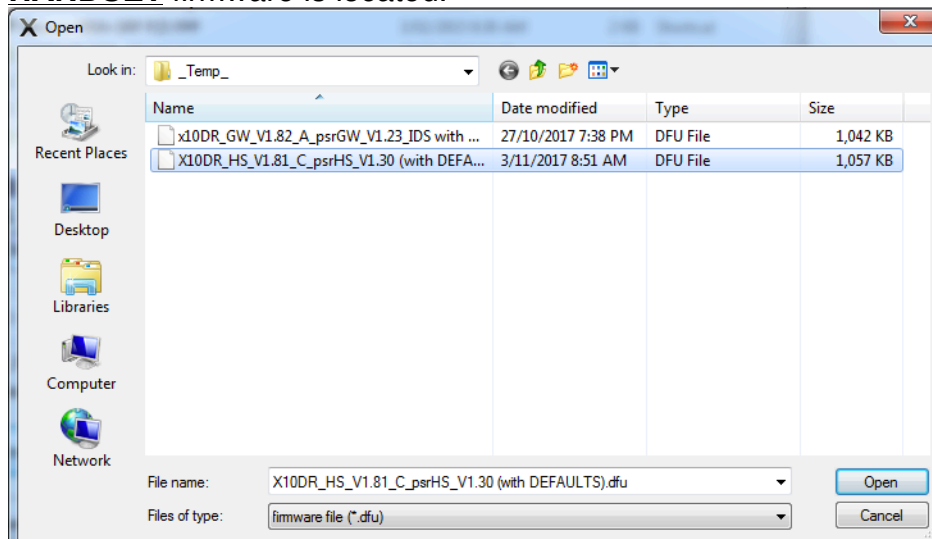


HANDSET PROGRAMMING:

1. Put the Handset into “Programming-Mode” by turning it ON whilst holding the PTT Button.
i.e. Ensure Handset is OFF, and then hold PTT-button whilst pressing the RED On/Off button.
Hear three sets of 2-beeps, and see the LED show RED.
You may release the PTT and On/Off button anytime after hearing first beep.
2. Connect the Programming Lead to the Handset.
(Note: This may be done before above step if desired).
3. On the PC Software : Click on the “Refresh USB connection” button.
After ~ 3s the window will update and show the currently loaded firmware ¹.



4. Click on “Select firmware file” and navigate to the folder where the new **HANDSET** firmware is located.



Select the file containing the text “HS” (Handset) and click on “Open”

5. Proceed to section “Start Firmware Upgrade” below.

¹ If the Software fails to find the device check the Handset LED is RED, then unplug/re-insert USB cable. (This resets the USB connection inside the PC).
If the problem persists, read the “Troubleshooting” section at end of this document.

A window pops up when the upgrade is complete:



Click "OK" to clear the window.

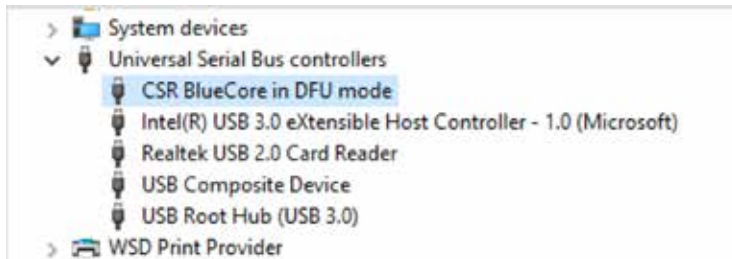
Programming is complete.

Unplug the Handset or Gateway.

3. TROUBLESHOOTING:

If the USB Device fails to install properly³ perform the following steps:

1. In Windows 7 : First go into "DEVICES AND PRINTERS".... check if there is a "Generic Bluetooth Device". Right click on it and select "Remove Device". Then unplug the X10DR and re-install the Software.
2. In Windows 10 start Device Manager and check that the "CSR BlueCore in DFU mode" item exists.



If not, and there is a "Generic Bluetooth Device". Right click on it and select "Remove Device" Then unplug the X10DR and re-install the software.

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³ This will be evident if the Upgrader software cannot create a USB connection with the Handset and Gateway.

If the Programmer has read one of the units (Handset or Gateway), then the driver is operating correctly. In this case check cables are properly connected.